

# Ways to manage your Pick n Pay Store Account **without leaving your home**

Keep safe & use these convenient alternatives to pay and manage your account.

## 4 EASY WAYS TO PAY **YOUR ACCOUNT** WITHOUT LEAVING YOUR HOME

Pay your account conveniently via our Mobile App, Online, by Debit Order or EFT



### Pick n Pay Mobile APP

Download the App and register  
Login and select "Pay my account"



### Online Self-Service

Register and login  
Select "Pay my account"



### EFT

#### EFT Payment Details:

**Bank Beneficiary:** PnP Store Account

**Bank:** Standard Bank

**Account Type:** Cheque

**Account number:** 27 102 8157

Use your PnP Smart Shopper card number as a reference



### Debit Order

#### Set up a Debit Order:

Call 0861 555 995

**TAKE CARE** Beware of fraudsters taking advantage of the COVID-19 crisis. Don't fall for scams. Keep your confidential information safe.

## CONVENIENT ACCOUNT MANAGEMENT TOOLS



FREE DOWNLOAD

### Pick n Pay Mobile APP

**Download** the Pick n Pay mobile app from your iOS or Android APP store to:

Click on "Store Account" and register for Self-Service to:

- Pay your account
- Check your available credit
- Download your latest statement
- Opt for e-statements
- Update your email address



FREE REGISTRATION

### On-line Self-Service

**Visit** <https://rcs.co.za/partner/pick-n-pay/self-service>

Click on the link under "Manage Account" and register for Self-Service to:

- Pay your account
- Check your available credit
- Download your latest statement
- Update your email address



### USSD Self-service

**Dial** \*120\*2483\*card number# to request the following

- Available credit
- Balance owing
- Instalment due

You will receive a response in real-time.\*



### Our Contact Centre:

In response to the COVID-19 crisis we are making adjustments at our contact centre to ensure that we are in a position to serve you through the crisis while ensuring safety of our staff members.

Whilst we will make every effort to assist all our customers, with reduced staff on rotation schedules, we ask that you consider making use of the above customer service channels for your convenience during this time.